

Empty Homes Review

Maximising your New Homes Bonus income
whilst it's still available



£450,000,000
New Homes
Bonus Funding
generated

23%
Removal Rate
Double the
national average

65,000 LTEs
identified as
eligible for New
Homes Bonus
funding

£1,000,000
Average New
Homes Bonus
funding secured
per review

Around 10,000 UK properties are currently lying empty. Local authorities across England are being supported in bringing more homes back into use through the New Homes Bonus scheme (NHB). The ability of local authorities to earn additional income through NHB funding may be removed in 2021

Now is the time to maximise the returns available to you while you still can.

Our Empty Homes Review solution is a fully managed service which uses technology, expertise and resources to identify long term empty (LTE) properties which are occupied and attract New Homes Bonus funding and bring homes back into use

Please don't hesitate to contact us if you require any further information.

Email us at: revsandbens.solutions@capacitygrid.com

Or visit our website at: www.capacitygrid.com

Capacitygrid by
Liberata

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HOW DOES IT WORK?

Our approach uses expert data matching technology, a network of specialist inspectors, a dedicated Customer Service team and experienced Revenues practitioners – 120 of them – to exhaustively review and validate every long term empty property. This has ensured that our LTE removal rate has continued to be over double the national average

What we do:

- Property and review workflow tracking platform
- Review and reminder mailings
- Online response platform for residents
- Inbound and outbound call handling
- Property inspections (7 days a week whenever necessary)
- Additional contact information provided
- Data analysis, trends and opportunities

Our Empty Homes Review service will:

- Bring more empty homes back into use
- Improve council tax collection by providing additional contact information
- Maximise New Homes Bonus funding

The results are available to view in real time through our online customer portal along with all the evidence available as part of the review

Even if your in-house team is focused on delivering this review internally, our service is designed to ensure that there is no duplicated effort or cost involved. We offer our service on a risk and reward basis, so there are no upfront fees and no risk to you

You only pay for what we find beyond your results

172

Local Authority
Users

Costs £1

for every £27
generated

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